

ANNEX B

EAP SERVICES

SERVICES

Substance Abuse
Emotional Distress
Major life events, including births, accidents and death
Health care concerns
Financial or work-related legal concerns
Family/personal relationship issues
Work relationship issues
Concerns about aging issues
Formal disciplinary referrals
Specified Training: Departmental or Government-wide

NON-EAP SERVICES (Only as approved by Government)

Organizational Consulting (General)
Strategic Planning & Executive Coaching
Facilitating Systematic Departmental Issues/Mediation Services

REPORTS

Report on the number of staff referrals and self-referrals
Report on the covered services provided
Report on the number of private clients generated from referrals
Report on the number of covered members that cannot be accepted
Report on non-confidential information and utilization review for general data collection