

LONG TERM CARE ACTION PLAN WRAP UP

The Ministry of Health started a one year **Long Term Care Action Plan** in January 2017. The Plan has 13 key actions to help achieve the goal of coordinated long term care services. As the end of 2017 approaches, the Steering Committee held their last meeting to wrap up the Plan. Achievements since July's Issue Brief are listed below, see page 2 for all actions. The Ministry is grateful for the work done under this Plan and will continue to improve the accessibility, sustainability and quality of our long term care system.

Achievements since July 2017:

- A second Intellectual disabilities workshop was held to contribute to the 3-5yr LTC strategy development and immediate actions identified.
- Helpingservices.bm, a directory of charities, government and private businesses, was launched to assist people in finding LTC services.
- A communications plan is underway to ensure professionals and the general public are aware of available LTC resources.
- Accreditation standards were developed and 2 care homes are set to completed the certification process
- Residential Care Homes and Nursing Homes Amendment Act passed in the House of Assembly.
- Mental Health Act urgent changes identified and a consultation paper will be published shortly.

LTC Resources (and Action Plan outputs) :

www.gov.bm/long-term-care-action-plan

www.helpingservices.bm

www.gov.bm/long-term-care-resources

www.gov.bm/long-term-care-education-and-training

www.gov.bm/senior-abuse-reporting-and-investigation



CARE HOME ACT UPDATED

The Residential Care Home and Nursing Homes Amendment Act 2017, was passed on Dec 7th by the House of Assembly to improve the protection of persons in care homes. Key changes made to the care homes Act are:

- **Code of Practice established**– The Code sets standards for care homes. Version 1 includes existing standards and new standards in: Staffing, Health & Personal Care; and Protection from Abuse, Use of Restraints & Managing Challenging Behaviours. Homes will receive a grade based on how well they comply with the Code.
- **Wider range of interventions by the Ministry and Courts to address risks to residents**- A range of methods are included to ensure immediate interventions, a broader range of conditions and restrictions such as interim-management orders and lower re-registration fees for good compliance grades.
- **Due process for operators**– Ensures a fair process is in place for all interventions by the Ministry or Courts (e.g. notification and appeals).

STILL TO COME:

- Code of Practice (1st Edition) in development; consultation in the first quarter of 2018.

Action Item	Deliverable achieved
A. Quality	
1. Identify the gaps, challenges and priorities to providing quality LTC services, in accordance with the Residential Care Home and Nursing Home Act and proposed standards	Identified 9 priorities and associated challenges and gaps to inform policies, procedures and amendments to the Act
2. Create and implement first phase of long term care accreditation standards	Accreditation standards developed. Two care homes to complete Phase 1 in Dec 2017.
B. Education & Workforce Development	
3. Identify an agency that will provide formal LTC workers with awareness variety of opportunities to extend and build on their knowledge and skills	LTC education and training webpage created as a central resource to post and find training. Agencies identified and listed on the web page. Ongoing process to include more (e.g. via healthcare professional associations)
4. Identify agencies that provide caregivers, families and volunteers with LTC workshops and other forms of informal training	
C. Policy & Regulation	
5. Amend the Residential Care Home and Nursing Home Act, regulations and create standards	Act amended and Code of Practice to be finalized first quarter of 2018. Regulations to be addressed in 2018.
6. Address community treatment orders (CTOs) and consider mental capacity and receivership requirements, as part of the Mental Health Act (MHA) Review	Urgent amendments identified for Phase 1 include addressing mental capacity and CTOs in relation to the MHA.
7. Strengthen Senior Abuse Register operational procedures to improve enforcement	Policy and procedures updated and in operation. Information on webpage
8. Create a three-to-five year Long Term Care Strategy and Action Plan	Intellectual Disability visioning workshops held to contribute to Strategy. Completion deferred to 2018 due to resources and policy priorities.
D. Financing	
9. Review insurance benefits to improve value of home care services such as personal home care and palliative care	Personal care benefit process streamlined and online. In home palliative care benefit included in Standard Health Benefit.
10. Redesign reimbursement rates for hospital long term stays, for utilization and cost control to ensure system sustainability and to enact post-acute care initiative	BHB's LTC reimbursement rate lowered. LTC Assessment tool created and implemented at BHB. Rolling out to homes.
11. Compile available data on existing LTC financing and expenditure across ministries for improved financial planning	Government LTC Financial Data Report published
E. Advocacy & Communication	
12. Develop an on-going professional outreach campaign to improve professionals' knowledge of available resources	helpingservices.bm launched including LTC services. Communications underway to direct people to this and ADS' websites
13. Implement a public awareness campaign to increase community knowledge of the available resources to assist persons with LTC needs	training and resources.

To see the deliverables go to: www.gov.bm/long-term-care-action-plan